



**GUILD
OF CLEANERS
& LAUNDERERS**

For A Better
Qualification
Choose the Guild
of Cleaners and
Launderers

GUILD OF CLEANERS AND LAUNDERERS



AUGUST 2013 E-BULLETIN

**GUILD SCOTTISH
CONFERENCE SUNDAY
8TH SEPTEMBER
2013**

**AT THE MACDONALD
INCHYRA HOTEL &
SPA GRANGE ROAD
FALKIRK KF2 0YB
AT 10.00 AM**

Contact Secretariat for bookings

Guild Membership Renewal?
If you have not already paid your
Membership Subscription for the
year 2013/2014 it is now seriously
overdue. You can pay on line by
visiting the Guild Website at
www.gcl.org.uk, or alternatively,
Telephone 01698 322669

> **Date for your diary**

> **February 23rd 2014**

> **Guild Professional Clothes Care
Conference at the Belfrey Hotel
Mellors Way Nottingham NG8 6PY**

> **10.00am start**



Guild Hon Nat
Treasurer Jan
Knowles FGCL
Elected by a
postal ballot
and declared
Guild Treasurer
at the AGM last
June

**GUILD OF CLEANERS
AND LAUNDERERS**

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Letter To the Editor

"I don't know if other laundry and dry cleaning members are charged for water in the same way as we are billed here in Northern Ireland.

Here, the water company charge us for water measured by meter on the way in and charge even a higher rate for water returned to sewer, on the basis of what comes in must go out and the higher charge is based on the need for processing the used water.

However, as launderers and dry cleaners we use a high volume of steam and it evaporates to atmosphere and as such does not return to sewer. I have just negotiated a 95% reduction on my 'return to sewer charge' for the water measured to supply my steam boiler, based on this argument.

Also, for all those who are processing high volumes of credit/debit cards. I noticed that Barclays Bank were transferring my card sales to my account based on Saturday - Friday, even though I trade Mon - Sat. This meant that they were always holding my Saturday card amount (the biggest day in my week) for 10 days, when you allow for transfer time. When I rang up, it was easy for them to set up my account so that I now receive the previous Saturday amount on Wed the following week, instead of 10 days later.

I hope this is helpful." Des Storey - Northern Ireland Member

Guild Publications Available from the Guild Secretariat, contact enquiries@gcl.org.uk, or order on the Guild Website www.gcl.org.uk, scroll down the left hand options to Guild Publications and on that page choose order on line.



A valuable reference book from the Guild priced at only £20.00 for members, £25.00 for non members. Wet Cleaning, Washing and Aqueous Processing a guide written by experienced technical people with years of skill behind them. Very much in the news at present is the move to wet cleaning as an alternative to solvent dry cleaning, but also how adding wet cleaning to your process alternatives can boost your takings as well as broaden the business offerings

Coming Soon? Being organised for next April (2014) is the LCT Cleanex Exhibition, being held at the Racecourse at Ascot, at which the Guild will have a stand on the upper floor. If you are planning to attend then the Guild Officers will be pleased to see you there.

New Service For Members—Coming Soon! Bluefin Business Assist An on line Health and Safety, HR management and employment law compliance solution that will be sector specific, with specimen letters, documents and accompanying guidance notes. All supported by a business hours helpline. A service at normal retail price of £300 per client—Guild member price only £15 on top of normal Guild member subscription costs, and only to those taking up Guild/Bluefin special insurance (only available to UK and Northern Ireland based members)

Available Now!—a new service for members. Special insurance for member's businesses especially negotiated to give additional benefits not only to paid up members, but extra advantages to those with Guild Qualifications, like Guild Q Stars. The more you are prepared to put in to prove your competence the more you can get out of it. (ask the secretariat for details to enquiries@gcl.org.uk) or contact Bluefin Insurance giving your Guild Membership Number.

Stain Removal Training Course

Being organised now is a series of Sunday morning sessions around the country for those who want to improve their skills and abilities. Interested in attending? Pass on your details to the secretariat and they will put your name down for one in your area.

Good News! At the Guild's AGM in June the President announced that the Guild's Amber Alert Service was available to members with an e-mail address registered with the Guild. If you are not receiving a monthly Amber Alert via your e-mail please contact the secretariat on enquiries@gcl.org.uk and they will be happy to register you so that the Guild can send on to you advance warnings of problems with fabrics and garments that are giving other members difficulties and it may save you money also by helping you to avoid these problems occurring for you. This month we will be publishing the fifth in the series.

Taking a Summer Break? If you are we wish you a very happy and stress free holiday. Going to the Scottish Conference? September 8th is just over a month away—place your booking now with the Guild Secretariat to avoid disappointment.