



**GUILD
OF CLEANERS
& LAUNDERERS**

For A Better
Qualification
Choose the Guild
of Cleaners and
Launderers

GUILD OF CLEANERS AND LAUNDERERS



J U L Y 2 0 1 3 E - B U L L E T I N

**GUILD SCOTTISH
CONFERENCE SUNDAY
8TH SEPTEMBER
2013**

**AT THE MACDONALD
INCHYRA HOTEL &
SPA GRANGE ROAD
FALKIRK KF2 0YB
AT 10.00 AM**

Guild Membership Renewal?
If you have not already paid your
Membership Subscription for the
year 2013/2014 it is now overdue.
You can pay on line by visiting
the Guild Website at
www.gcl.org.uk, or alternatively,
Telephone 01698 322669

- > Date for your diary
- > February 23rd 2014
- > Guild Professional Clothes Care
Conference at the Belfrey Hotel
Mellors Way Nottingham NG8 6PY
> 10.00am start



**Guild Hon Gen Secretary
Colin Paterson AGCL Elected for
a second term by postal ballot**

**GUILD OF CLEANERS
AND LAUNDERERS**

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E-mail: enquiries@gcl.org.uk



Picture on the left is of attendees at the latest Guild Organised Training Session on Stain Removal seen with trainer Roger Cawood FGCL.

An intensive one day course for delegates with some spotting skills but who wanted to advance their skills and knowledge. It was a long day with all taking away information on a specially prepared CD so that valuable course information could be accessed later to help further study. Two attendees travelled from Surrey to Lancashire to be sure to be on the course.

More courses are being organised around the country contact the secretariat enquiries@gcl.org.uk for more details.



Guild Publications Available from the Guild Secretariat, contact enquiries@gcl.org.uk, or order on the Guild Website www.gcl.org.uk, scroll down the left hand options to Guild Publications and on that page choose order on line.



A valuable reference book from the Guild priced at only £20.00 for members, £25.00 for non members. Stain Removal for Dry Cleaners and Launderers. This publication has been designed to provide not only the basic knowledge but some tried and tested methods required in stain removal. Customers bring in their valued items either for expert finishing or stain removal and on too many occasions is the customer left dissatisfied because a stain has not been removed. Remember the Which? Report and its condemnation of dry cleaners who could not remove stains, even when told what, and where, the stain was. Make sure you stay ahead by obtaining this guide written by experienced technical people with years of skill behind them.



The names in the photo shot from right to left, Roger Cawood FGCL, Brian Pearce FGCL, Andy Knowles AGCL, Jan Knowles FGCL, Colin Paterson AGCL, Archie Kerr FGCL (President), Edith Paterson, and Debbie Paterson. Just some of the members staying on after the Guild's Annual General Meeting held at Haydock, in June 2013 for the Guild Council Meeting.

New Service For Members—Coming Soon! Bluefin Business Assist

An on line Health and Safety, HR management and employment law compliance solution that will be sector specific, with specimen letters, documents and accompanying guidance notes. All supported by a business hours helpline. A service at normal retail price of £300 per client—Guild member price only £15 on top of normal Guild member subscription costs, and only to those taking up Guild/Bluefin special insurance (only available to UK and Northern Ireland based members)



Available Now!—a new service for members. Special insurance for member's businesses especially negotiated to give additional benefits not only to paid up members, but extra advantages to those with Guild Qualifications, like Guild Q Stars. The more you are prepared to put in to prove your competence the more you can get out of it. (ask the secretariat for details to enquiries@gcl.org.uk) or contact Bluefin Insurance giving your Guild Membership Number.

Good News! At the Guild's AGM in June the President and Hon Gen Sec both announced that the Guild's finances had improved over the last year, due to prudent financial control, turning a loss in the year 2011/2012 of £14,922 to a surplus of £3,684 in the year 2012/2013. Amber Alerts available now for members with an e-mail account contact secretariat for details

Taking a Summer Break? If you are we wish you a very happy and stress free holiday.