

GUILD OF CLEANERS
AND LAUNDERERS

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AMBER ALERT

Garment Description

White Coat with black polyurethane to shoulders and outer edge of sleeves

Retailer

Zara Basic

Fibre Content -

Outer shell main fabric

66% Polyester

32% Viscos

2% Elastin

Other Basic Fibre

100% Polyester

Other Coating

100% Polyurethane

Lining

100% Polyester

Complaint

The Black Colour of the polyurethane has run into the white fabric during the dry cleaning

Care Label Instructions

Symbols

Letter P enclosed within a circle

Written

Dry Clean Perchloroethylene

RESPONSIBILITY

Manufacturer

Clearly the wrong label was used, or the garment had not been tested to BS/ISO3175 standards, or if they had the colour on the polyurethane would have been stable to the processing conditions used. Even if the supplier's standard test had been carried out on this type of garment, and this was from a bad batch of polyurethane, it should have had a Circle P underlined care label attached to indicate reduced mechanical action, moisture and drying temperature was necessary for this type of mixed material garment.

Remedial Action

None that will give satisfactory results.

Obviously we cannot say that other items of the same type will have the same problem, or that a different method of cleaning may have had a more satisfactory result, because this was not tested, but we advise caution and that you carry out your own test if you are going to clean this type of garment. "

