

Amber Alert

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GUILD OF CLEANERS
AND LAUNDERERS

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AMBER ALERT

Limited Collection



Pink and White Dress



Fabric Content

Silk

Care Label

No visible care label

Problem

Colour is not fast and pink runs into the white.

Colour Correction Procedure

Apply solution of dry cleaning detergent to the area with the colour transfer and re-clean.

It may be necessary to re-clean twice if the colour does not come out first time.

Comment

Increasingly garments with strong colours with a white contrast are showing signs of colour running into the white. The reason is because the dyer is not washing out the loose dye adequately after the dye process. Some dry cleaners state they are having some success by adding colour catcher to the load.

When making up loads you must remember that if this colour transfers onto another customer's garment, then you the cleaner, are responsible for that damage.

Responsibility

For the label with no care information it is the manufacturer, but the need to put this on is not mandatory, only advisory, therefore you need to use your skill and judgement if you are to accept this type of item.

If you do, then you are responsible.

"Obviously we cannot say that other items of the same type will have the same problem, or that a different method of cleaning may have had a more satisfactory result, because this was not tested, but we advise caution and that you carry out your own test if you are going to clean this type of garment."