

GUILD OF CLEANERS
AND LAUNDERERS

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Amber Alert

Dunelm Nursery Curtains

Failed in dry cleaning using perchloroethylene.

Top photograph was after cleaning on a delicate cycle, although the label clearly does not ask for this the cleaner was uneasy at the feel of the curtains and thought the process to be more appropriate. The lower photograph shows the curtains on the Dunelm website and they are advertised as "Blackout" curtains.

Problem

Backing to curtain fabric has broken down and become detached and is clearly not suitable to this method of cleaning. The label clearly states that the curtains are not suitable for washing, tumble drying, and are heat sensitive, but cleaning advice does not suggest any problem can be expected, which is clearly the wrong advice.

Remedial Action

No action is possible and further processing will only cause more bubbling and breakdown of coating on the curtain fabric.



The picture above shows the curtains new and this was downloaded from Dunelm's website

Responsibility for the fault clearly lies with the manufacturer of the fabric as the care label was not suitable for the curtains, or if previous batches of the same fabric design had been tested and found to satisfactory then the fabric used to make up these curtains has come from a faulty batch and there is likely to be more fabric with the same problem out in the market place.

You Have Been Warned!

"Obviously we cannot say that other items of the same type will have the same problem, or that a different method of cleaning may have had a more satisfactory result, because this was not tested, but we advise caution and that you carry out your own test if you are going to clean this type of item."