

Garment Description

Makers Name.....Value £.....

High value/designer label garments and items often present problems for the Dry/Wet Cleaner, as their response to the cleaning process can, in some cases, be unpredictable, even though the aftercare label may appear to give precise and specific information relating to cleaning.

Problems often arise due to the fact that high value and designer items are not always tested against BS/ISO standards to ensure a reliable response to dry cleaning processes.

Although we will process your order with every care, we have to inform you that following detailed examination of your garment we are not entirely confident that it will dry clean to your satisfaction or ours, as we believe that there is a risk of:

- Shrinkage / Distortion (in excess of 3%)
- Colour Loss/Migration
- Degradation of surface effects
- Damage to beads and or trimmings
- Other.....
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We also need to bring to your attention the following, which were noted when your garment was deposited for cleaning:

1. There is no reliable aftercare information. Items labelled ‘Dry Clean Only’ etc. are unlikely to have been tested against BS/ISO standards for their response to dry cleaning.
2. Staining
3. Heavy and extensive staining/soiling
4. Abrasion Damage
5. De - lamination/shrinkage of interlinings
6. Buttons missing/damaged
7. Tears/Rips/ Split Seams
8. Other -

I acknowledge that I have been informed that the above item may be at risk if Dry Cleaned / Wet Cleaned. I therefore instruct you to proceed with processing and accept that Cleaners will have no liability should my garment fail in any of the above areas, which have been brought to my attention. I accept that this is a waiver of my statutory rights and this waiver will only operate in relation to the garment/item specified in this disclaimer.

Customer Signature (Prior To Cleaning).....

Name (Block Capitals)..... Date.....

Booked in by Order No